

# Chargeback Credit Memo Request Form

Date: 1/6/2020 Chargeback Case #: CB1902644

Credit Memo Amount: \$190.20

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30122430SC Cust. PO #: 1XBG246X

Check #: 108002515 Invoice #: \_\_\_\_\_

AR Ref #: 83238

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 30122430SC

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$92.38 and denied the rest. We have no other evidence to re-challenge

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_