Chargeback Credit Memo Request Form

Date:	1/14/2020	Chargeback Case #:	CB1902640
Credit Memo Amount:	$1,243.66		
Customer ID:	AMAZON	Customer Name:	Amazon Fulfillment Services
Chargeback Ref #:	1084064417VCBSINV 1084065050VCBSINV 1084065072VCBS	Cust. PO #:	see attached
Check #:	108002515	Invoice #:	
AR Ref #:	83240		
Chargeback Reason:	Compliance Violation-E&E US-40080-0000		
Division Code:		Division Name:	
Violation Description:	Compliance-Packaging		
Detailed Description:	packaging		
Investigator:	Laura Yee,Ping Gao		
Responsible Party:	US Production		
Note:	Per Snowy/Linda, we started shipping to Amazon in our own cartons but each category of our cartons has to be certified by Amazon. Not all of our cartons are certified so we will get some of this packaging violation when our cartons does not meet Amazon's requirement. Per Snowy/Linda, Kaylee is working with PM to change the case pack to reduce amount of the packaging chargeback.		
Requestor's Note:			
Requested by:		Date:	
Approved by:		Date:	