

# Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1902637

Credit Memo Amount: \$1,075.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C711856389799 C711856402809 Cust. PO #: 5642793  
C711856403376 C7118564

Check #: 1004070 Invoice #: \_\_\_\_\_

AR Ref #: 12152811

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: shipped past cancel

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: SV2 team did not have shipment ready when carrier arrived for scheduled pick up.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_