

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902633

Credit Memo Amount: \$9.90

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190807748 Cust. PO #: 0046725304 0046725301

Check #: 551499 Invoice #: _____

AR Ref #: 12152848

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____