

Chargeback Credit Memo Request Form

Date: 11/5/2019 Chargeback Case #: CB1902632

Credit Memo Amount: \$22.50

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190913109 1190913108 Cust. PO #: 0050007201 0049982001

Check #: 551499 Invoice #: _____

AR Ref #: 12152846 12152852

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Cartons from this order were supposed to be loaded and shipped on 08/29/19. But were not loaded as scheduled.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____