

# Chargeback Credit Memo Request Form

Date: 12/16/2019 Chargeback Case #: CB1902620

Credit Memo Amount: \$3,800.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C711856845969 C711856388465 Cust. PO #: 5642791 5642793  
C711856390481 C7118563

Check #: 1003424 Invoice #: \_\_\_\_\_

AR Ref #: 12152571

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: shipped past cancel

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - significant delay with SV2 over Belk's shipment and per Maronda/Don, action plans have been taken.  
The order was not ready for the scheduled pick up  
Scheduled pick up date 9/12/2019  
Actual pick up date 9/13/2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_