

# Chargeback Credit Memo Request Form

Date: 12/31/2019 Chargeback Case #: CB1902619

Credit Memo Amount: \$90.00

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C889947225586 C889947234357 Cust. PO #: 5642793  
C889947243590 C8899472

Check #: 1003424 Invoice #: \_\_\_\_\_

AR Ref #: 12152566

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Mis-shipment

Detailed Description: RC 75 (Missing ASN) -BELK received additional carton at the DC rather than what was ASN'ed

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Per ASN Belk received more cartons than ordered on this shipment. Multiple order with the same PO numbers and carriers shipped this order. The shipment was not ready for scheduled pick up.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_