

Chargeback Credit Memo Request Form

Date: 1/2/2020 Chargeback Case #: CB1902618

Credit Memo Amount: \$94.12

Customer ID: BLK Customer Name: Belk Stores

Chargeback Ref #: C711856479385 C711856574191 Cust. PO #: 5642793
C711856479384 C7118565

Check #: 1003424 Invoice #: _____

AR Ref #: 12152562 12152564 12152568

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - Per ASN Belk received more cartons than ordered on this shipment. Multiple order with the same PO numbers and carriers shipped this order. The shipment was not ready for scheduled pick up.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____