

Chargeback Credit Memo Request Form

Date: 12/6/2019 Chargeback Case #: CB1902614

Credit Memo Amount: \$63.18

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4812496-1QVAR 4813088-1QVAR Cust. PO #: 15224952 15225174

Check #: 2201706 Invoice #: _____

AR Ref #: 12152550

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____