

Chargeback Credit Memo Request Form

Date: 12/10/2019 Chargeback Case #: CB1902611

Credit Memo Amount: \$25.30

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4812298-1QVAR 4820718-1QVAR
4822166-1QVAR Cust. PO #: 6935811C 6952287C 6956478C

Check #: 2201706 Invoice #: _____

AR Ref #: 12152532

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: JCP partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____