

# Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1902609

Credit Memo Amount: \$180.00

Customer ID: JPCATFOB Customer Name: JC Penney Catalog(DI)

Chargeback Ref #: QS19218010 Cust. PO #: 1902325

Check #: 969367 Invoice #: \_\_\_\_\_

AR Ref #: 12152872

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Compliance-Labeling

Detailed Description: wk 17 BARCODE LABEL COMPLIANCE

Investigator: Linda Di

Responsible Party: China Production

Note: It refers to JCCDI-181102, Barcode Label Compliance - Barcodes cannot be scanned due to abrasion, so we have to accept it and charge back to factory.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_