

# Chargeback Credit Memo Request Form

Date: 10/2/2019 Chargeback Case #: CB1902602

Credit Memo Amount: \$84.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1680069 RC1680245 Cust. PO #: 736626 721133

Check #: 37507 Invoice #: \_\_\_\_\_

AR Ref #: 12152727

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Compliance-Labeling

Detailed Description: 01-ASN MISSING/INVALID

Investigator: \_\_\_\_\_

Responsible Party: Overseas Factory

Note: PO 721133- this is due to the same reason as last one, factory didn't replace label after we reprinted label  
PO 736626- those cartons were deleted per factory's inaccurate carton list

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_