

Chargeback Credit Memo Request Form

Date: 1/15/2020 Chargeback Case #: CB1902600

Credit Memo Amount: \$150.00

Customer ID: STEIN Customer Name: Stein Mart

Chargeback Ref #: RC1683042 Cust. PO #: 779920

Check #: 37507 Invoice #: _____

AR Ref #: 12152727

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: Incorrect/Adjusted Shipment Details

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: passed 60 days dispute window, deducted in 9/24/19 and WOD did not complete investigation until 1/15/2020

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____