

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902591

Credit Memo Amount: \$100.50

Customer ID: MACY05 Customer Name: Macy's Military

Chargeback Ref #: 4816533 Cust. PO #: 214980N

Check #: 1812610 Invoice #: _____

AR Ref #: 12152344

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: China Production

Note: dispute denied by Macy's no other evidence to re-challenge a shortage claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____