

# Chargeback Credit Memo Request Form

Date: 10/25/2019 Chargeback Case #: CB1902590

Credit Memo Amount: \$22.80

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 4820711 Cust. PO #: 3673767

Check #: 1812610 Invoice #: \_\_\_\_\_

AR Ref #: 12152342

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_