

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902589

Credit Memo Amount: \$312.80

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4816603 4817256 Cust. PO #: 9476901 9476841

Check #: 1812610 Invoice #: _____

AR Ref #: 12152339

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Over 6 months old *(Sep 2019) and Macy's did not pay us back on the shortages

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____