

Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1902586

Credit Memo Amount: \$642.85

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 26681657SC Cust. PO #: 5AUB7KTU

Check #: 83007298 Invoice #: 26681657

AR Ref #: 63448

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: _____

Responsible Party: Warehouse-SAV/SV2

Note: DISPUTE DENIED BY AMAZON, THEY HAVE NOT IDENTIFIED THE RECEIPT OF SHORTAGE ITEM AND WE DO NOT HAVE OTHER EVIDENCE TO RE-CHALLENGE. REQUEST CREDIT TO CLOSE.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____