

Chargeback Credit Memo Request Form

Date: 2/24/2020 Chargeback Case #: CB1902583

Credit Memo Amount: \$1,090.25

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 1026776934-1026777155 Cust. PO #: 12435828/12470931/12470939/12471263/1306

Check #: 20061 Invoice #: _____

AR Ref #: 12152549

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: COLLECT PGM - PICKUP/CONSOL FEES

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Not a chargeback

Note: We have tried to dispute and even have Kari to get involved but per Kohl's - this is CONSOLIDATION FEES. Shipments shipped to locations that were within the commercial zone and we have to accept them as per Kohl's guideline

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____