

Chargeback Credit Memo Request Form

Date: 10/2/2019 Chargeback Case #: CB1902582

Credit Memo Amount: \$30.00

Customer ID: AMAZONDS Customer Name: Amazon.com Drop Ship

Chargeback Ref #: 1084060891VCBSINV Cust. PO #: DsZkQ3hlj DvZ6Qkhj D4JcGs1SX

Check #: 108011229 Invoice #: _____

AR Ref #: 83243

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Compliance-Fill Rate

Detailed Description: Direct Fulfillment cancellation rate, Issues total: 3

Investigator: Frank Yu,Hui Chen Wu (Mandy),Ming Chu (Kelly) Chen

Responsible Party: Reclaim to Customer

Note: less \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____