

# Chargeback Credit Memo Request Form

Date: 1/29/2020 Chargeback Case #: CB1902581

Credit Memo Amount: \$150.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9250422 Cust. PO #: 12470931

Check #: 20061 Invoice #: \_\_\_\_\_

AR Ref #: 12152554

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Late Routing Request in TMS - 72 hours.

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid - WOD did not follow Kohl's overflow guideline and this is routed late

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_