

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB1902575

Credit Memo Amount: \$181.34

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R233350131SHTG Cust. PO #: 12235410

Check #: 20061 Invoice #: \_\_\_\_\_

AR Ref #: 12152537

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_