

# Chargeback Credit Memo Request Form

Date: 10/3/2019 Chargeback Case #: CB1902574

Credit Memo Amount: \$31.31

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5975191727\_1 Cust. PO #: 5975191727\_1

Check #: 20061 Invoice #: \_\_\_\_\_

AR Ref #: 83005

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_