

Chargeback Credit Memo Request Form

Date: 1/13/2020 Chargeback Case #: CB1902573

Credit Memo Amount: \$247.20

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9247514 Cust. PO #: 12531736

Check #: 20061 Invoice #: _____

AR Ref #: 12152546

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-UPC

Detailed Description: Missing UPC on GSI-128 Label on ship ready carton...,Entire PO affected.

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated on Missing/Incorrect UPC barcode on polybag/ship ready carton for Ecomm Merchandise based on photographic evidence provided by customer. Corrective action has been taken to prevent further occurrences going forward.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____