

# Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1902571

Credit Memo Amount: \$155.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9250424 Cust. PO #: 12471309

Check #: 20061 Invoice #: \_\_\_\_\_

AR Ref #: 12152744

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Susan Zhao

Responsible Party: Overseas Factory

Note: VALID OVERSTUFFED CARTON, RECLAIM WITH FACTORY CLAIM #CKLP-190229

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_