

Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902563

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3459222-COMP Cust. PO #: 15792493

Check #: 2201656 Invoice #: _____

AR Ref #: 12152078

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID per Maronda Pierce-- The PO shipped 8/27/2019 after the actual ship date.
BOL/routing sheet attached.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____