

# Chargeback Credit Memo Request Form

Date: 12/1/2019 Chargeback Case #: CB1902562

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3459223-COMP Cust. PO #: 15792493

Check #: 2201656 Invoice #: \_\_\_\_\_

AR Ref #: 12152076

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: VALID - The shipment tendered to Unyson who assigned the shipment to AAA Cooper to physically pick up. Incorrect carrier generated on the BOL

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_