

Chargeback Credit Memo Request Form

Date: 10/18/2019 Chargeback Case #: CB1902561

Credit Memo Amount: \$16.05

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4798973-1QVAR 4803930-1QVAR
4803967-1QVAR Cust. PO #: 14982724 15098942 15099049

Check #: 2201656 Invoice #: _____

AR Ref #: 12152072

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: customer paid us back \$104.70

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____