

# Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902555

Credit Memo Amount: \$10.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3458420-COMP Cust. PO #: 5975545K

Check #: 2201656 Invoice #: \_\_\_\_\_

AR Ref #: 12152058

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-ASN

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: As per Maronda Pierce, When BOL generated the incorrect carrier listed. Unyson is the carrier who assign the load for pick up to AAA Cooper.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_