

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902554

Credit Memo Amount: \$293.33

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4798869-1QVAR 4799052-1QVAR Cust. PO #: 6892251C 5853965K

Check #: 2201656 Invoice #: _____

AR Ref #: 12152056

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by JCP, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____