

Chargeback Credit Memo Request Form

Date: 9/30/2019 Chargeback Case #: CB1902553

Credit Memo Amount: \$100.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 260856672 261024814 261030816 Cust. PO #: 39908747-1 39950389-1 39951888-1
261045801 39956370-1

Check #: 81841 Invoice #: _____

AR Ref #: 82968

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____