

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB1902550

Credit Memo Amount: \$371.55

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 30101773SC 30105537SC Cust. PO #: 4BV6QVLK 3OE9A1AW

Check #: 107835214 Invoice #: _____

AR Ref #: 82984

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 30101773
Shortage Claim for Invoice - 30105537

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: DEDUCTION FROM SEP 2019 - Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____