

Chargeback Credit Memo Request Form

Date: 11/5/2019 Chargeback Case #: CB1902543

Credit Memo Amount: \$43.40

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190908755 1190911024 1190911023 Cust. PO #: 0049982007 0049982007 0049982007

Check #: 550839 Invoice #: _____

AR Ref #: 12152520

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____