

Chargeback Credit Memo Request Form

Date: 10/10/2019 Chargeback Case #: CB1902539

Credit Memo Amount: \$15,000.00

Customer ID: JCPRETDI Customer Name: JC Penney Retail (POE)

Chargeback Ref #: 3450532-COMP Cust. PO #: 03906768

Check #: 2201605 Invoice #: _____

AR Ref #: 12151836

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Richard Ye

Responsible Party: EDI

Note: VALID per Richard Ye- system use code 128 barcode format, but JCP required GS1-128.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____