

Chargeback Credit Memo Request Form

Date: 9/27/2019 Chargeback Case #: CB1902536

Credit Memo Amount: \$100.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3441352-COMP Cust. PO #: _____

Check #: 2201605 Invoice #: _____

AR Ref #: 12151828

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: Late ASN/Invalid Date

Investigator: Wee Ong

Responsible Party: EDI

Note: valid - per Wee issue was due to 2 batches combined into 1 shipment. Richard's 9/16 email stated that system logic revised to prevent future recurrence.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____