

Chargeback Credit Memo Request Form

Date: 12/3/2019 Chargeback Case #: CB1902532

Credit Memo Amount: \$20.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3441996-COMP 3450531-COMP Cust. PO #: 15571912 15681958

Check #: 2201605 Invoice #: _____

AR Ref #: 12151820

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Carrier Does Not Match 754 Carrier

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: According to Maronda Pierce, The incorrect carrier listed on the BOL. Unyson is the Company who accepted the shipment. AAA Cooper is the carrier who picked up the shipment. Unyson should be listed on the BOL as the carrier.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____