

Chargeback Credit Memo Request Form

Date: 11/30/2019 Chargeback Case #: CB1902531

Credit Memo Amount: \$50.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4788240-1QVAR Cust. PO #: 6864367R

Check #: 2201605 Invoice #: _____

AR Ref #: 12151814

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Reclaim to Customer

Note: less than \$100 to dispute

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____