

# Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1902528

Credit Memo Amount: \$300.00

Customer ID: NEX Customer Name: Nexcom

Chargeback Ref #: CB6439SD Cust. PO #: 0020814625

Check #: 7595804 Invoice #: \_\_\_\_\_

AR Ref #: 12152508

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: \_\_\_\_\_

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: CLAIM DENIED- company was charged due to NEXCOM Shipping Instructions noncompliance not because of the increased in of trailer space needed for the shipment

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_