

# Chargeback Credit Memo Request Form

Date: 10/16/2019 Chargeback Case #: CB1902523

Credit Memo Amount: \$101.60

Customer ID: OCM Customer Name: On Campus Marketing LLC

Chargeback Ref #: 4825345 Cust. PO #: 100006750

Check #: WT091619 Invoice #: 4825345

AR Ref #: 12152476

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: YOUT Division Name: Youth(13)

Violation Description: Short Shipment

Detailed Description: short 1 case (8 comforters)

Investigator: Mindy Yang

Responsible Party: US Production

Note: OCM denied our dispute

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_