

# Chargeback Credit Memo Request Form

Date: 10/11/2019 Chargeback Case #: CB1902510

Credit Memo Amount: \$173.11

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1130677812 1130677813 1158438512 Cust. PO #: 11306778 11584385 11607452  
1160745212

Check #: 1812610 Invoice #: 29748241 29748230 29748129

AR Ref #: 82845

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_