

Chargeback Credit Memo Request Form

Date: 10/29/2019 Chargeback Case #: CB1902509

Credit Memo Amount: \$14.82

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 598377612 Cust. PO #: 5983776

Check #: 1812610 Invoice #: 29581897

AR Ref #: 82845

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: Valid- passed 120 days, UPS doesn't have record of shipment details.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____