

Chargeback Credit Memo Request Form

Date: 2/12/2020 Chargeback Case #: CB1902508

Credit Memo Amount: \$84.52

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 4788576 Cust. PO #: 5444689

Check #: 1812610 Invoice #: 4788576

AR Ref #: 12152336

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____