

Chargeback Credit Memo Request Form

Date: 10/11/2019 Chargeback Case #: CB1902503

Credit Memo Amount: \$1,151.01

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4806862 4806919 4806920 Cust. PO #: EJ4L6GC EJ4V4DS EJ4W6TA

Check #: 634052 Invoice #: 4806862 4806919 4806920

AR Ref #: 12152373

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____