

Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1902496

Credit Memo Amount: \$817.40

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4803739 4803740 4803741 4803742 Cust. PO #: EH9S4NA EJ2B8LL EJ2E6GQ EJ2H9QC

Check #: 633768 Invoice #: 4803739 4803740 4803741 4803742

AR Ref #: 12152128

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy Zhao: New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____