

Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1902493

Credit Memo Amount: \$38.27

Customer ID: BBBCA48769 Customer Name: Bed Bath and Beyond CA48769

Chargeback Ref #: 4806870 4806956 4806957 4807155 Cust. PO #: CC6B6RR CC6C7FW CC6D4HX
CC6D2UE

Check #: 601589 Invoice #: 4806870 4806956 4806957 4807155

AR Ref #: 12152108

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per Daisy Zhao: New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____