

Chargeback Credit Memo Request Form

Date: 9/26/2019 Chargeback Case #: CB1902491

Credit Memo Amount: \$570.30

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5967622801_2-DR5968943946_1 Cust. PO #: see attached

Check #: 16578 Invoice #: _____

AR Ref #: 82715

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - UPS claim/ No scan.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____