

# Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902490

Credit Memo Amount: \$229.80

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 301426912 1847953712 2210931712 Cust. PO #: 3014269 18479537 22109317

Check #: 1807589 Invoice #: 301426912 1847953712 2210931712

AR Ref #: 81989

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Laura Yee

Responsible Party: 3rd-UPS

Note: No Scan/ UPS claim

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_