

Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1902482

Credit Memo Amount: \$179.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9235942 Cust. PO #: 12470920

Check #: 16578 Invoice #: _____

AR Ref #: 12152211

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling

Investigator: Susan Zhao

Responsible Party: China Production

Note: valid overstuffed carton, reclaim with factory

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____