

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902480

Credit Memo Amount: \$200.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 260489153 260516556 260526159 Cust. PO #: 39783365-1 39804558-1 39795470-1
260543235 260556114 39800775-1 398042

Check #: 81727 Invoice #: _____

AR Ref #: 82602

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____