

# Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902479

Credit Memo Amount: \$60.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 260307134 260581731 260727750 Cust. PO #: 39726180-1 39812537-1 39857786-1

Check #: 81727 Invoice #: \_\_\_\_\_

AR Ref #: 82602

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: CANCELLED/ SHORT SHIP

Investigator: Dung (David) Pham,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_