

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1902474

Credit Memo Amount: \$63,344.72

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0719D-00096-DSNC-0719C-00044 Cust. PO #: see attached

Check #: 16578 Invoice #: _____

AR Ref #: 82717

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: JULY 2019 DELINQUENT ORDER CHARGE
JULY 2019 UNIT CANCELLATION CHARGE

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: valid per Ping and Sherry: Valid cancel and late ship fees out of Savannah. Both SD2 & start up of SD3. Issues with inventory not found, alt bins & order processing resulting in cancels & late ships. \$62,392.31 late ship fees. \$952.41 cancel fees. Total \$63,344.72

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____